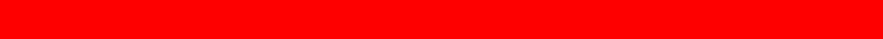


# Registration, buying tickets and redeeming ticket codes

2024

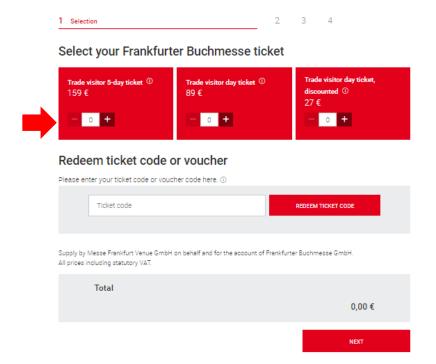








# Register in the Frankfurter Buchmesse Ticketshop



**NEW:** This year, you can go directly to the <u>Frankfurter Buchmesse Ticketshop</u> to buy tickets for trade visitors.

Please select the desired ticket and click on "Next"



# Register in the Frankfurter Buchmesse Ticketshop

#### Login

If you have already created an account for the Frankfurter Buchmesse 2024 - Trade Visitor, please enter your login data here.

E-mail

Password

LOGIN

New Password >

#### Registration

Register now to access the online ticketing of Frankfurter Buchmesse 2024 - Trade Visitor.

REGISTER

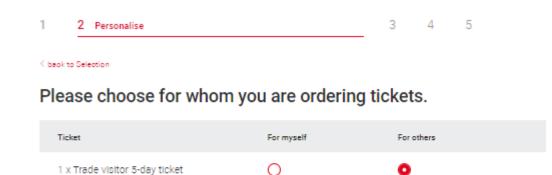


Please register now in the Frankfurter Buchmesse Ticketshop.

Registration is only valid in the shop for trade visitors and only for the current Frankfurter Buchmesse. It will be deleted after the event







Please select whether the ticket should be for you or for someone else.

**ATTENTION:** If the ticket is for someone else, you will need the person's e-mail address!

FRANKFURTER BUCHMESSE

NEXT

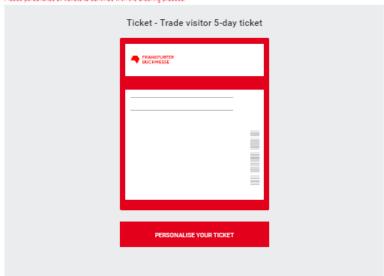


1 2 Personalise 3 4 5

#### Please personalise the tickets you have selected.

Please note: Tickets authorising the use of public transport must be printed out. A corresponding note can be found on the ticket. Only valid with an official identity document for outward and return journeys within the RMV area (www.rmv.de).

Please personalise all tickets to continue with the ordering process.

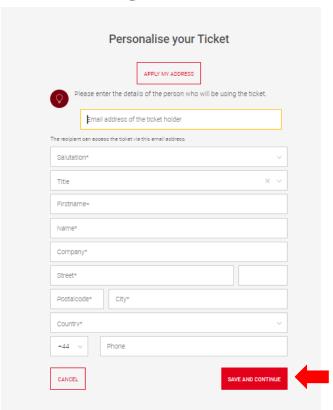


Now personalize the ticket.

Please note that you need a valid e-mail address for this. Each ticket can only be personalized for a specific e-mail address.

If you have indicated that you are purchasing the ticket for yourself, your registration data will be used.





Enter the details of the person who is to use the ticket.

If your address is to be transferred, click on the corresponding button.

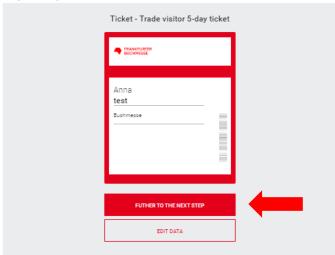
Finish the process by clicking on "Save and continue".



1 2 Personalise 3 4

#### Please personalise the tickets you have selected.

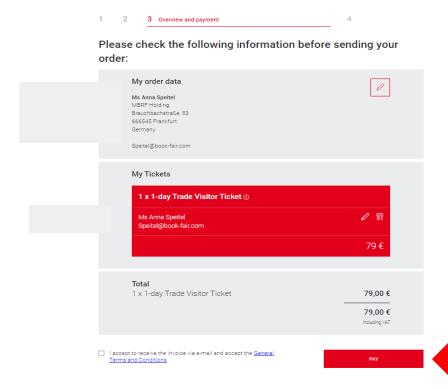
Please note: Tickets authorising the use of public transport must be printed out. A corresponding note can be found on the ticket. Only valid with an official identity document for outward and return journeys within the RMV area (www.rmv.de).



Please check the details on the ticket preview.

Then click on "Further to next step".

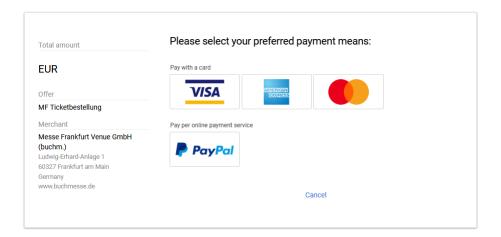




If all data are correct, click on "Pay".

Don't forget to confirm the General Terms and Conditions and the information on data protection beforehand.





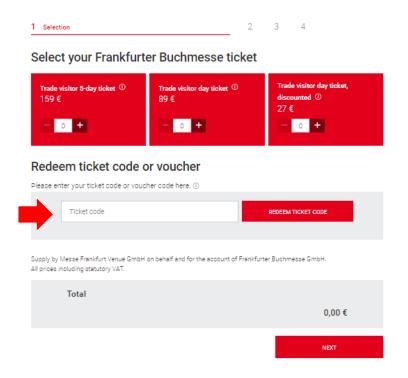
Choose one of the offered payment methods and follow the instructions of the payment procedure.

You will then receive the invoice and the tickets in two separate e-mails.









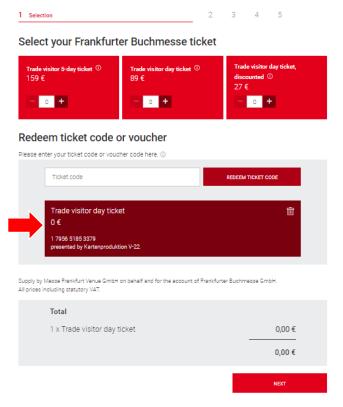
Please go to the Frankfurter Buchmesse Ticketshop for trade visitors.

Enter your ticket code in the "Redeem ticket code or youcher" field.

**ATTENTION**: Only codes for trade visitors can be converted in the Ticketshop for trade visitors, **not** tickets for private visitors.

Codes for private visitors can be converted in the Ticketshop for private visitors.



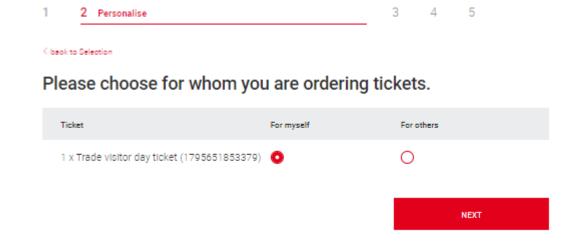


Here you can see the conversion of the ticket code into a trade visitor day ticket.

The price displayed must be €0.

Then click on "Next".



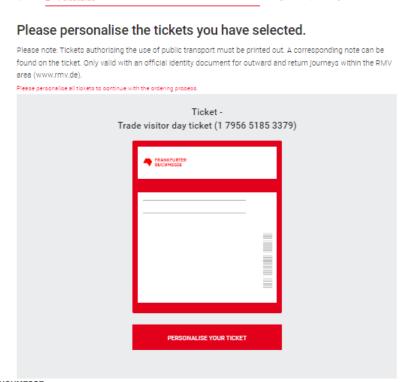


Please select whether the ticket is for you or for someone else.

ATTENTION: If the ticket is for someone else, you will need the person's e-mail address!



2 Personalise

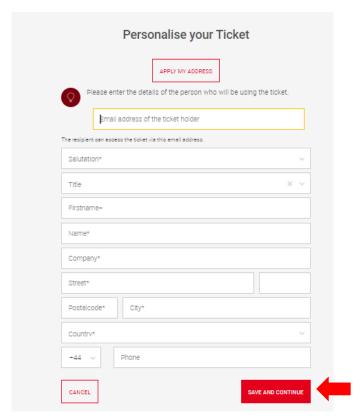


Now personalize the ticket.

Please note that you need a valid e-mail address for this. Each ticket can only be personalized for a specific e-mail address.

If you have indicated that you are purchasing the ticket for yourself, your registration data will be used.





Enter the details of the person who is to use the ticket.

If your address is to be transferred, click on the "apply my address" button.

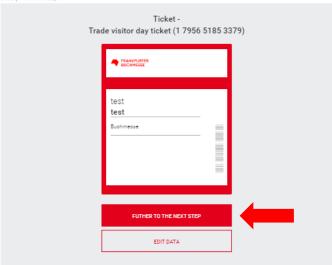
Finish the process by clicking on "Save and continue".



1 2 Personalise 3 4 5

#### Please personalise the tickets you have selected.

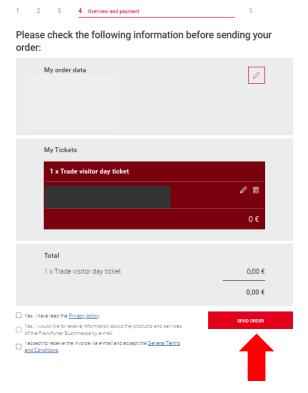
Please note: Tickets authorising the use of public transport must be printed out. A corresponding note can be found on the ticket. Only valid with an official identity document for outward and return journeys within the RMV area (www.rmv.de).



Please check the details on the ticket preview.

Then click on "Further to the next step".





You can change your details again by clicking on the small pencil icon on the right or discard them by clicking on the trash can icon.

If everything is correct, click on "Send order".

Don't forget to accept the General Terms and Conditions of Ordering and the Privacy Policy beforehand.

You will now receive all redeemed tickets by e-mail and can also retrieve them again at any time in the Messe Frankfurt Ticketshop.

If you have redeemed a ticket code for another person, they will also receive an e-mail with their ticket.



#### **Retrieve tickets**



To retrieve your ticket, log in again to the Frankfurter Buchmesse Ticketshop.

Then click on "Your orders".

There you can download your ticket.

Frankfurter Buchmesse 2024

